Our Business Rates & Service Charges



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"Our Business Rates & Service Charges" explains current terms, rates and service charges applicable to the savings, checking, and share certificate accounts we offer. We may offer other rates and require other service charges or amend the rates and service charges, as explained in this disclosure, from time to time. Each owner on an account agrees to the terms described in this disclosure and acknowledges that it is a part of the Business Service Agreement (BSA).

Rates for Savings, Checking and Share Certificate Accounts

Effective Date:	Dividend Rate	Annual Percentage Yield	Minimum Opening Balance	Minimum Balance to Earn APY	Minimum Balance to Avoid Service Charge	Dividends Compounded & Credited	Dividend Period
Business Superior Draft	0.15%	0.15%	\$0	\$3,000	\$3,000	Monthly	Monthly
Business Superior Draft with Analysis	0.00%	0.00%	\$0	n/a	n/a	n/a	n/a
Savings	0.05%	0.05%	\$25	\$100	n/a	Monthly	Monthly
Clubs	0.05%	0.05%	\$0	\$100	n/a	Monthly	Monthly
\$100 - \$2,499 \$2,500 - \$9,999 \$10,000 - \$49,999 \$50,000 and above	0.20% 0.20% 0.60% 0.80%	0.20% 0.20% 0.60% 0.80%	\$0	\$100	n/a	Monthly	Monthly
Jumbo CSA \$100 - \$49,999 \$50,000 - \$99,999 \$100,000 - \$249,999 \$250,000 - \$499,999 \$500,000 and above	0.20% 1.00% 1.60% 1.85% 2.05%	0.20% 0.20%-0.60% 0.60%-1.21% 1.21%-1.54% 1.54%-1.81%	\$0	\$100	n/a	Monthly	Monthly
Share Certificate Account 6 Month 12 Month 18 Month 24 Month 36 Month 48 Month 60 Month	2.00% 2.35% 2.40% 2.50% 2.60% 2.70% 2.75%	2.02% 2.38% 2.43% 2.53% 2.63% 2.73% 2.78%	\$1,000	\$1,000	n/a	Monthly	Monthly
Share Certificate Specials 7 Month Special 11 Month Special	4.75% 4.50%	4.85% 4.59%	\$1,000 \$1,000	\$1,000 \$1,000	n/a n/a	Monthly Monthly	Monthly Monthly

Explanation of Rates & Service Charges

As explained in the MSA, the "Our Rates & Service Charges" applies to all the accounts we offer. Except as specifically described, the following terms apply to all of the accounts you have with us.

1. Rate Information

The Dividend Rate and Annual Percentage Yield on the accounts you have with us are identified above. For all accounts except certificates, the Dividend Rate and Annual Percentage Yield may change at any time as determined by the Board of Directors. CSA Accounts are Tiered Rate accounts. For these accounts, if the balance falls within the range of a particular tier, the Dividend Rate and APY specified for that tier will apply to the full balance in the account. Jumbo CSA accounts are also Tiered Rate Accounts. For these accounts, the specified Dividend Rate for a tier will apply only to the portion of the account balance that is within that tier. The range of Annual Percentage Yield(s), which vary depending on the balance in the account, are shown for each tier. The Dividend Rates and Annual Percentage Yields are the prospective rates as of the effective date shown above. For Certificate Accounts, the Dividend Rate and Annual Percentage Yield are fixed and will be in effect for the term of the account. For Certificate Accounts, the Annual Percentage Yield is based on an assumption that dividends will remain on deposit until maturity. A withdrawal of dividends will reduce earnings.

2. Nature of Dividends

Dividends are paid from current income and available earnings after required transfers to reserves at the end of a dividend period.

3. Compounding and Crediting

Dividends will be compounded and credited as identified above. For dividend bearing accounts, the Dividend Period begins on the first calendar day of the period and ends on the last calendar day of the period.

4. Accrual of Dividends

Dividends will begin to accrue on noncash deposits (e.g., checks) on the business day you make the deposit to an account you have with us. If you terminate the account before accrued dividends are credited, accrued dividends will not be paid.

5. Balance Information

The minimum balance required to start each account and earn the stated Annual Percentage Yield is identified above. If you do not maintain the minimum balance, you will not earn the stated Annual Percentage Yield. For all accounts, dividends are calculated using the Average Daily Balance method, in which dividends are calculated by applying a periodic rate to the Average Daily Balance in the account for the dividend period. The Average Daily Balance is determined by adding the full amount of principal in the account for each day of the period and dividing that figure by the number of days in the period.

6. Certificate Account Features

a. Account Limitations

After you start the account, you may not make additional deposits to a Certificate Account, except during the 10-day post-maturity grace period.

b. Maturity

The Certificate Account you have with us will mature on the maturity date identified on your Account Receipt or Renewal Notice.

c. Early Withdrawal Penalty

We may impose a penalty if you withdraw any of the principal of the Certificate Account before the maturity date.

- 1) Amount of Penalty. The amount of the penalty depends on the term of the certificate account as follows:
 - 90 days' dividends for 6-month accounts.
 - 180 days for 12-month accounts.
 - 270 days for 18-month accounts.
 - 360 days for 24-month accounts.
 - 540 days for 36-month accounts.
 - 720 days for 48-month accounts.
 - 900 days for 60-month accounts.
 - 90 days for 7-month special accounts; and
 - 180 days for 11-month special accounts
- **2) How the Penalty Works.** The penalty is calculated as a forfeiture of dividends that have been or would be earned on the amount withdrawn. If earned dividends are insufficient or have previously been withdrawn, the penalty will be deducted from the principal balance.
- 3) Exceptions to Early Withdrawal Penalties. At our option, we may pay the account before maturity without imposing an early withdrawal penalty under the following circumstances: when an owner on an account dies or is determined legally incompetent by a court or other body of competent jurisdiction.

d. Renewal Policy

Except for Promotional Certificates, Certificate Accounts are automatically renewable accounts. On maturity, the funds in a Promotional certificate will transfer to your primary share account. Automatically renewable accounts will renew for another term upon maturity. You have a grace period of ten (10) days after maturity in which to withdraw funds from or add funds to the account. There is no penalty for withdrawing funds during the ten (10) day grace period.

e. Nontransferable/Nonnegotiable

The account(s) you have with us is/are nontransferable and nonnegotiable. This means that an account and the funds in the account may not be pledged to secure any obligation of an owner, except obligations with the Credit Union.

Our Service Charges

Checking Account Service Charges Business Superior Draft Monthly Service Charge Average Balance between \$0.00 and \$2,999.99 \$10.00 Average Balance \$3,000.00 and higher.....\$ 0.00 Business Superior Draft with Analysis Monthly Service Charge Over 75 items processed \$.15 per item Inactivity (after 1 year)\$5.00 per month Closed before 90 days\$25.00 savings only Item Returned for Non-Sufficient Funds (NSF) *\$25.00 Per presentment Overdraft Privilege*\$25.00 Per presentment ACH Returned for Non-Sufficient Funds (NSF) *.....\$25.00 Per presentment Stop Payment.....\$25.00 Overdraft Transfer\$1.00 Deposit Item Return*\$10.00 Per presentment Copy of Check.....\$5.00 per item or \$25 per hour, whichever is less Statement Copy......\$5.00 per item or \$25 per hour, whichever is less Account Reconciliation\$25.00 per hour Check PrintingVaries Canadian Check Processing\$20.00 Safe Deposit Boxes Annual rental charge per size of box 3x5\$25.00 5x5\$35.00 3x10\$45.00 5x10\$55.00 10x10.....\$75.00 Late Payment (after March 31).....\$5.00 per month Lost Key At Cost

Other Service Fees (applicable to all accounts)

control of the control of the decoration,						
Photocopies\$.25 per page						
Fax\$1.00 per page						
Money Order\$1.00						
Corporate Share Draft\$2.00						
Visa Gift Card\$5.00						
Prepaid Card Reload\$4.95						
Return Mail\$5.00 Per occurrence, unless otherwise noted						
New Instant Issue (with PIN reset)\$10.00						
Replacement Debit or ATM Card\$10.00						
Debit Card PIN Change\$2.00						
New Card Rush Order\$73.00						
Wire Transfer, Domestic\$15.00						
Wire Transfer, Foreign\$30.00						
Synergent CU Member Wire\$5.00						
Coin Machine5% of coins processed						
Over the Counter Coin 1% of total when >/= \$50.00						
Stop Automatic Payment (EFT/ACH)\$25.00 (1st free)						
Payment by Phone\$5.00 online, \$10.00 with staff assistance						
International Transaction Fee 1% of transaction amount This fee applies to any debit card transaction made at a location in a						

*An NSF service charge is assessed each time an item is presented against insufficient funds. The payee (or the payee's institution) may re-present a previously returned item. Each presentment against insufficient funds will result in a separate service charge.

even if you initiate the transaction from within the United States.

foreign country, or payable to a merchant located in a foreign country