

Please return this application to:

New Dimensions Federal Credit Union

61 Grove Street  
Waterville, ME 04901

## AGREEMENT

Continued from inside

the amount of each withdrawal from an account to TWO HUNDRED DOLLARS (\$200.00) per day at a remote banking facility. You may buy up to ONE THOUSAND (\$1,000.00) worth of goods or services each day in our Point-of-Sale (POS) transfer service.

**Delays in Posting Transactions** – Due to the nature of the “ATM” system, there will be delays between the time of any activity on your account(s) and the time it is reflected in our records of your account(s).

**Charge for Originating Shares and Remote Banking Transaction** – A transaction resulting in a withdrawal from your share draft account using the CU24 Visa Check Card or your P.I.N. or other information which could provide electronic access to your account is considered the same as any other type of share draft in regard to our service charge formulas. The type of account determines if and when a fee will be assessed. All transaction fees will be deducted from your share draft account. Please contact the credit union for current charges.

**Fees** – If you use an ATM or other electronic terminal that we do not own, you may be charged a fee by the terminal owner and any national, regional or local network used in processing the transaction. Any such fee(s) will be debited from your account if you elect to complete the transaction.

**Foreign Transactions** – Purchases and cash advances made in foreign countries and foreign currencies will be billed to you in U.S. Dollars.

The exchange rate for transactions in a foreign currency will be a rate selected by Visa from the range of rates available in wholesale currency markets for the applicable central processing date; this may vary from the rate Visa itself receives, or the government mandated rate in effect for the applicable central processing date.

**Conditions Under Which We Will Disclose Information to a Third Party** – You agree that we may, and you hereby authorize us to, disclose information to third parties about your account(s) or the transfers you make (1) where it is necessary for completing transfers; (2) in order to verify the existence and condition of your accounts for a third party, such as a credit bureau or merchant; (3) in order to comply with government agency or court orders; or (4) if you give us your permission.

**Documentation of Transfer** – You will receive a copy of the deposit/withdrawal slip at the time the transaction is originated. You will also receive on a monthly basis a statement of your account activity.

**Error Resolution** – Telephone or write us at the number and address shown at the beginning of this Agreement, AS SOON AS YOU CAN, if you think your statement or receipt is wrong, or if you need more information about a transaction listed on the statement or receipt. We must hear from you no later than sixty (60) days after we send you the FIRST statement on which the problem or error appeared. Provide the following information:

- (1) Your name and account number.
- (2) Describe the error or the transfer you are unsure about, and a clear explanation of why you believe it is an error, or why you need more information.
- (3) The dollar amount of the suspected error.

If you tell us orally, we may require that you send your complaint or question in writing within ten (10) business days.

We will tell you the results of our investigation within ten (10) business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to forty-five (45) days to investigate your complaint or question. For new accounts, Point-of-Sale or international transactions, we may take up to ninety (90) days to investigate your complaint or question.

If we decide to do this, we will recredit your account within ten (10) business days (five (5) business days for Visa Check Card purchases) for the amount you think is in error, so you will have the use of the money during the time it takes to complete our investigation. For new accounts, we may take up to twenty (20) days to credit your account for the amount you think is in error. If we ask you to put your complaint or question in writing and do not receive it within ten (10) business days, we may not recredit your account.

If we decide that there was no error, we will send you a written explanation within three (3) business days after we finish our investigation. You may ask for copies of the documents that we used in our investigation.

**Overdrafts** – If any withdrawal(s) with your card creates a negative balance in your account, you shall repay to us the amount of such overdraft, including customary and usual overdraft charges, in the same manner as any other overdraft on your account.

**Cancellation** – Your card and P.I.N. remain our property and immediate surrender of either may be required by us at any time. We may cancel the card, P.I.N., and/or electronic fund transfer privileges at any time without notice or cause. Any cancellation or termination does not affect any of your existing liability to us.

**Liability** – If we do not complete a transfer to or from your account on time or in the correct amount according to our agreement with you, we will be liable for your losses or damages. However, there are some exceptions. We will not be liable, for instance:

- If, through no fault of ours, you do not have enough money in your account to make the transfer.
- If the transfer would go over the credit limit on your overdraft line.
- If the automated teller machine where you are making the transfer does not have enough cash.
- If the terminal or system was not working properly and you knew about the breakdown when you started the transfer.
- If circumstances beyond our control (such as fire or flood) prevent the transfer, despite reasonable precautions that we have taken.

We expressly disclaim all warranties that the components, including, but not limited to, cards and terminals, will function properly or be available for use.

**Agreement Modification** – This Agreement may be amended by us without prior notice to you when such a change is immediately necessary to maintain or restore the security of the system or a member's account; however, we will notify you in writing twenty-one (21) days prior to the effective date of any change in any term or condition of the Agreement or your account, if such change would result in greater cost liability for you or decreased access to your account.

**Joint Accounts** – All parties to joint share or share draft account(s) agree to be jointly and severally bound by this Agreement. All cards must be returned to us prior to the addition or deletion of a name from any account subject to this Agreement. Consumer reports (credit reports) may be obtained in connection with this application. If you request, 1) you will be informed whether or not consumer reports were obtained; and 2) if reports were obtained, you will be informed of the names and addresses of the consumer reporting agencies (credit bureaus) that furnished the reports. The P.I.N. may provide access to accounts owned by the primary member. Joint owners may have access to all of the primary member's accounts at the credit union, including accounts owned singly by the primary member or jointly by the primary member and other persons.

# Checks Have Changed!

## The Card That Works Like a Check...



## Only BETTER

New  
Dimensions  
Federal Credit Union

*There is a difference!*

61 Grove Street • Waterville, Maine 04901  
(207) 872-2771

[www.newdimensionsfcu.com](http://www.newdimensionsfcu.com)

# It's Not A Credit Card It's A Plastic Check And It's An ATM Card In One

## Plastic Check?

It replaces your personal check at any merchant that accepts Visa® Debit Cards.

Use it where checks aren't accepted – such as restaurants and gas stations. Or when you don't want to carry your checkbook. Wherever Visa Debit or all Visa Cards are accepted, simply present your card, and the amount of your purchase will be deducted automatically from your credit union checking account.

## ATM?

The CU24<sup>SM</sup> Visa Check Card is your ticket to instant cash! At thousands of ATMs worldwide, you can use the card to make withdrawals from your credit union checking account. Use the card to check your account balances at the ATM, too. Wherever you see the network symbols.

## How Does It Work?

This multi-use card has the ability to communicate throughout the national ATM networks and the worldwide Visa network to withdraw funds from your checking account.

### To use your CU24<sup>SM</sup> Visa Check Card at grocery store terminals.

1. Run the card through the terminal
2. Select **ATM** or **Visa** as method of payment . . . and proceed as instructed.
3. If you select **ATM** – you must enter your assigned P.I.N. If you select **Visa** – you must sign for the purchase.

For cash back, the ATM/Debit option must be selected.

### To use your CU24<sup>SM</sup> Visa Check Card at ATMs.

1. Insert card
2. Enter your Personal Identification Number (P.I.N.)
3. Select transaction (cash withdrawal, deposit, etc.)
4. Enter amount
5. Remove currency and/or acknowledgment slip
6. Remove card

### To use your CU24<sup>SM</sup> Visa Check Card at Visa merchants who accept Visa Debit Cards.

1. The merchant will run the card through the terminal.
2. You sign for your purchase.

## What Does It Cost?

There is no fee to acquire your CU24<sup>SM</sup> Visa Check Card. (Lost or additional cards, however, are \$20.00 each. There is a \$10.00 fee for copy of each transaction receipt requested. These fees will be deducted from your share draft account.) Debit transactions (plastic checks) are free with unlimited usage. Point-of-Sale transactions (groceries & gas) are free with unlimited usage. ATM transactions are the same as our regular ATM Card fees.

## How Can I Get One?

Of course, you must be a member of the credit union in good standing. Second, you must have a checking account (share draft) with us. Third, complete the attached application and return it to us.

Once processed, your card should arrive in 14 days.

## Need More Information? 1-207-872-2771

## ELECTRONIC FUNDS TRANSFER AND CARDHOLDERS AGREEMENT

We are the New Dimensions Federal Credit Union at 61 Grove Street, Waterville, Maine, and our telephone number is (207) 872-2771, or 1-800-472-3272 after business hours.

You (if this is a joint account, singular pronouns shall include each of you) hereby agree to the rules and regulations affecting the issuance of the "CU24<sup>SM</sup> Visa Check Card" provided by us for your convenience.

**Personal Identification Number (P.I.N.)** – will be your "remote banking signature", and you are responsible for maintaining its confidentiality. The P.I.N. should be memorized and not written, in order to prevent unauthorized use and so you may report its loss or theft accurately.

**Authorized Use** – Only you are qualified to deposit or withdraw funds to or from your account(s) with the use of the Visa Check Card at participating merchant or financial institution locations or remote facilities, and positive identification may be requested by the participating merchant or financial institution prior to any transaction. You agree that you will not use or allow anyone else to use your card or PIN for any transaction that is illegal under applicable federal, state, or local law. You agree that you will not use or allow anyone else to use your card or P.I.N. for any gambling transaction over the Internet or in person. In addition, you understand that the credit union will decline these transactions if attempted.

**Consumer Liability for Unauthorized Transactions** – Tell us AT ONCE if you believe your card, P.I.N., or other information which could provide electronic access to your account has been LOST or STOLEN, or if you believe someone has used your card or P.I.N. or accessed your account without permission. Telephoning is the best way of keeping your possible losses down.

If a Visa or Interlink transfer was made using your card or card number without your permission and was not caused by your gross negligence or fraud, you will have no liability for this unauthorized transfer. For all other unauthorized transfers, including transfers made using ATMs, you can lose no more than \$0.00. If your statement shows transfers that you did not make, tell us at once. If you do not tell us within 60 days after the statement was mailed to you, you may not get back any money you lost after the 60 days if we can prove that we could have stopped someone from taking the money if you had told us in time. If a good reason such as a long trip or a hospital stay kept you from telling us, we will extend the time period.

**Notification Procedure** – If you believe your card, P.I.N., or other information which could provide electronic access to your account has been LOST or STOLEN, or that someone has transferred or may transfer money from your account without permission, call us at the number shown at the beginning of this Agreement, or write us at the address given at the beginning of this Agreement.

**Business Days** – Our business days are Monday through Wednesday 9:00 a.m. to 5:00 p.m., Thursday and Friday 9:00 a.m. to 6:00 p.m., excluding state and federal holidays.

**Types of Transactions Available and Limits on Such Transactions** – You may use your Visa Check Card to withdraw from or make deposits to your share draft (checking) account, and perform such other financial transactions as we may from time to time permit during the business hours of any remote financial facility. You may also pay for purchases at places that have agreed to accept your card (called Point-of-Sale purchases). These Point-of-Sale purchases will be deducted from your share draft account.

**CU24<sup>SM</sup> Visa Check Card Limitation on Frequency and Amount of Transactions** – For the protection of our members, we have limited

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## Application for CU24<sup>SM</sup> Visa CHECK CARD

Name \_\_\_\_\_

Address \_\_\_\_\_

Home Phone \_\_\_\_\_

Social Security # \_\_\_\_\_

Mother's Maiden Name \_\_\_\_\_

Joint Name \_\_\_\_\_

Social Security # \_\_\_\_\_

Date of Birth \_\_\_\_\_

Mother's Maiden Name \_\_\_\_\_

### Business Information

Employed By \_\_\_\_\_

Position \_\_\_\_\_

Address \_\_\_\_\_

Business Phone ( ) \_\_\_\_\_

### Additional Information

I have the following accounts at New Dimensions Federal Credit Union:

Checking Account # \_\_\_\_\_

Savings Account # \_\_\_\_\_

I/We hereby apply for a CU24 Visa Check Card. By Using the CU24 Visa Check Card issued by the Credit Union upon approval of this application, I/we signify our Agreement to be bound by the terms of the Electronic Funds Transfer and Cardholder Agreement and Disclosures attached.

Signature **X** \_\_\_\_\_

Date \_\_\_\_\_

Signature **X** \_\_\_\_\_

Date \_\_\_\_\_

In order to issue a card to either signer of a joint account, both owners must sign.